

Vision	CONNECTED CITIZENS, COMMUNITIES AND GOVERNMENT									
Focus Areas The difference we make	Transforming service delivery Measure areas: Public sector cost and Online service use		Stronger more resilient communities Measure area: Sense of belonging			Trusted information Measure area: Number of data sets Trust and confidence				
Supporting outcomes	Contributing to people having access to public services which are designed around them, when they need them	Contributing to the creation of new social, economic and cultural value from New Zealand information and knowledge	Connected, informed and resourced communities	Reducing community harm	Strong and transparent community governance and institutions	NZers access and use digital information for a range of purposes	NZers experience better services and have a hand in shaping them	NZers have increased trust and confidence in public service	Data and information is used effectively to inform policy and design services	
Outputs	<ul style="list-style-type: none"> Providing one access point for customer interaction with government Transforming delivery of public services, including RealMe Leading government direction for investment in ICT, data and information (including data.govt) Providing assurance and support to all of government on ICT and privacy 			<ul style="list-style-type: none"> Translation and language services Supporting community projects and guidance for funding schemes Financial assistance to low income earners Connecting ethnically diverse people and providing advisory and information services Regulatory services and regulation of charities Administering racing safety development fund and legislation, statutory and other bodies, local government legislation; and processes for grant funding Support for Ministerial and Executive services Purchasing maintenance of Crown assets 			<ul style="list-style-type: none"> Online authentication Publishing civic information Maintaining the Charities register Alexander Turnbull Library donations Administering the Public Records Act Managing and administering identity information Preserving films Collecting, preserving and maintaining NZ heritage Ensuring access to NZ authored books in NZ libraries; managing and administering information 			
Focus Area: How we deliver	A fit for purpose department Te Aka Taiwhenua, Te Ara Vaka Measure areas: Staff engagement and Fiscal sustainability									
Resources applied	Financial Statements					Statements of Service Performance				